



Q: Am I able to cancel the clinic before the meeting?

A: Yes, the clinic may be canceled up to two days in advance. Should you realize that you need to cancel the clinic, please let us know as soon as possible. Clinics will be canceled automatically two weeks prior if the minimum required total vaccines is below 45.

Q: If Trust members do not sign up but want a vaccine on the day of the meeting, can they still receive one?

A: Trust members must sign up in advance to guarantee that they will receive a vaccine. CVS will have a limited number of extra vaccines, so it may be possible to administer vaccines to some additional Trust members on the day of the clinic.

Q: Do Trust members need to bring anything to the clinic?

A: Yes, they must bring their medical or prescription drug ID card. The vaccine will not be administered without verification of Trust coverage.

Q: On the day of the clinic, if a Trust member cannot find his or her medical or prescription drug ID card, will CVS be able to obtain member's ID information from the healthcare vendors instead of asking the member to pay?

A: Yes, the healthcare vendors can provide insurance information. However, the Trust member must be available near the registration station where claims are processed. Please note that the vaccine will not be administered without verification of coverage. No payment of any type will be accepted at the vaccination clinic.

Q: Will there be a combined COVID and flu shot available for the 2024-2025 season?

A: No, at this time, the COVID-19 and flu vaccines will be administered separately. Trust members can sign up for both vaccines.

Q: For the flu shot, will there be two options available, one for the older population and one for the younger population?

A: Yes, Trust members will have the option to sign up for the appropriate vaccine based on their age—pre- or post-65. The choices will be indicated on the sign-up form.

Q: Can a Trust member just pay for the vaccine and get reimbursement under the plan, if needed?

A: No. No payment of any type will be accepted at the vaccination clinic.